

Dementia Oxfordshire Fact Sheet (Updated October 2023)

Intro:

- Dementia Oxfordshire provides support and advice for people living with dementia and their families from the point of diagnosis until end of life or a move to a care home.
- The service supports people to live for as long as possible and as well as possible in the community, working to ensure people have a sense of meaning and purpose in their lives.
- There is no charge for the service and it is delivered under contract by Age UK Oxfordshire funded by Oxfordshire County Council
- Support for people with young onset dementia is provided by Dementia UK through a sub-contract arrangement, combining our expertise to support people of any age with a diagnosis.
- We currently support over 2600 people living with dementia in the community. Often, we support a carer and the person living with dementia's wider family too; thus we are supporting around more than 5000 people across Oxfordshire.

How we provide support:

- Dementia Oxfordshire is delivered by a team of 34 staff 24 (FTE) consisting mainly of Dementia Advisers supported by a small back-office team and an Admiral Nurse.
- Dementia Advisers provide advice and support on any aspect relating to dementia. Areas we give advice on include local social groups to join, financial and legal support, planning for the future, home adaptations, and carer respite.
- We provide guidance based on the NICE (National Institute for Health and Care Excellence) guidelines for Dementia as well as taking a person-centred approach to each individual case and working out what support is best for that client/carer.

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What we offer:

- If someone is referred to our service they are allocated a Dementia Adviser to support them and their carer(s). The adviser will proactively get in contact every 6 months, or more regularly if needed.
- We have a support line that is open Monday to Friday 9am – 5pm (01865 410 210). Anyone can call this number to speak directly to one of our Dementia Advisers for advice on any aspect relating to dementia. This can be offered anonymously.
- We run some memory groups for people living with dementia and carer support groups in order for people to socialise with others on a similar journey and get peer support.
- We run education sessions for people living with dementia, their carers and local organisations / groups and businesses to better understand dementia.
- We have about 20 volunteers who offer befriending to some of our clients.

What we fundraise for:

- We are fundraising to support the running of our service. This includes our dementia Support Line, Carer Education Sessions, Memory Groups and Carer Support Groups. All of these activities help to support people living with dementia, their carers and relatives.
- 1 week of our Support Line costs £494, 1 Carer Education Session costs £49.40, and 1 Online Memory Group costs £24.70.

A note on language: We refer to dementia as a 'condition' not an illness or disease. We also refer to people with a dementia diagnosis as 'people living with dementia' as this centres the person rather than the condition.

Our impact: For information on our impact please see our [impact report](#)